

## **Order Form**

Canday Medical Ltd.
PO BOX 962
Newmarket
Suffolk
CB8 1AE

www.2ToneTrainer.com

Please read How To Order and Terms and Conditions on page 2 below. Print clearly.

		<u> </u>		,
Name				
Postal address for Delivery				
		Postcode:		
Email				
Tel. No. (Day)				
Invoice				
address				
(if different from above)				
nom above)				
Item Description		How Many ?	Unit Price	Total
2Tone® MDI Training Device (single)			£ 4.99	
2Tone® MDI Training Device (x 12)			£ 42.00	
Display Case for Inhalers + foam insert			£ 9.99	
			Sub-total	
Postage an Value £ 4.99 <b>P&amp;P</b> £ 1.75		b-total value 0 £ 84.99 Over £85 <b>4.75 £ 7.50</b>	Postage and Packing	
			TOTAL	
Cheques and Postal Orders should be made payable to Canday Medical Ltd.				
VAT at 17.5% is included in the price. If you would like a VAT receipt, please tick this box				
Lhave enclosed a Cheque Postal Order Cash Discretely packed and				
Send your completed form and payment to the address at the top of this page.				

### **How To Order**

Please print your name, address and post code clearly on the Order Form, and provide either a contact email or telephone number (daytime). Should we need to contact you about your order, we will use these details.

Then complete the bottom section, clearly marking how many of each product you require. Add the appropriate Post and Packing charge (which depends on the value of items you order), and enter the TOTAL amount in the box provided.

Tick a box to indicate which is your preferred payment method, (please make cheques or postal orders payable to Canday Medical Ltd.) and send it with your completed form to:

#### Canday Medical Ltd., PO BOX 962, Newmarket, Suffolk, CB8 1AE.

[At this time we do not accept credit cards – contact details for distributors who do are available at www.2ToneTrainer.com].

Postage - Please ensure you enter the correct amount for Postage and Packing - the cost depends on your order value - the prices quoted are for delivery to UK and Northern Ireland addresses only.

Despatch - Canday Medical Limited will endeavour to send your completed order within 7 working days of receipt, or 3 working days of payment clearing. If your order is delayed for any reason, we will inform you using the contact details provided on the order form. Should you not receive your order within 21 days, please contact us.

Always check items have arrived in good condition before signing delivery slips. If you are unable to inspect the goods, then write "unable to inspect goods" on the slip provided by the delivery service. If any damage has occurred to the goods, please notify us on the day of delivery.

VAT - The prices quoted include VAT at 17.5%. If you would like a VAT receipt for your purchase, please tick the box on Page 1.

## **Terms & Conditions**

#### 1. Interpretation

1.1 In these conditions "Purchaser" means the person who offers to purchase the goods and whose name and address appear on the Order Form or Invoice. Company means Canday Medical Limited (registered in England, Company No 05412700) 'Goods' means the goods (including any instalment of the goods or any parts of them) which the Company is to supply in accordance with these conditions. 'Writing' includes e-mail, facsimile transmission and comparable means of communication

#### 2. Basis of Sale

- 2.1 An invoice will be deemed to be accepted if not queried within 7 days from the invoice date.
- 2.2 These conditions shall govern the Contract to the exclusion of any other terms and conditions unless otherwise agreed in writing by the parties to the Contract
- 2.3 In entering into the Contract the Purchaser acknowledges that it does not rely on and waives any claim for breach of any representation concerning the goods unless such representations are confirmed in writing by the Purchaser.
- 2.4 Any typographical, clerical or other error or omission in any sales literature, quotation, price list, acceptance of offer, invoice or other document or information issued by the Company shall be subject to correction without any liability on the part of the Company.

#### 3. Order and Specifications

- 3.1 The Purchaser shall be responsible to the Company for ensuring the accuracy of the terms of any order (including any applicable specification) submitted by the Purchaser and for giving the Company any necessary information relating to the Goods within a sufficient time to enable the Company to perform the Contract in accordance with its terms.
- 3.2 The Company reserves the right to make any changes in the specification the Goods which are required to conform with any applicable safety or other statutory requirements which do not materially affect their quality or performance
- 3.3 No order which has been accepted by the Company may be cancelled by the Purchaser except with the agreement in writing of the Company.

#### 4. Price of the Goods

- 4.1 The Company makes every effort to keep the prices as competitive as possible and reserves the right to amend prices without notice if required.
- 4.2 Unless stated otherwise, the prices quoted do not include VAT.4.3 The Company reserves the right to update its price list to reflect any changes in the rate of VAT applied.

#### 5. Description of Goods

5.1 Goods are described as completely and as accurately as possible. As much relevant information is included as the Company feel is necessary to make an informed choice. All products have been carefully chosen for their suitability for the widest possible range of users, but the Company cannot guarantee that they will be suitable for all Purchasers, due to the wide variation in physiology and medical conditions of users.

#### 6. Delivery

- 6.1 The Purchaser shall be responsible for notifying the Company if goods are received in a damaged condition. Notification of receipt of damaged goods must be conveyed immediately as in some cases claims must be made on the day the Goods are delivered.
- 6.2 The Company cannot guarantee the time of delivery of goods and will not accept any responsibility for delivery delays. Purchasers are urged to allow sufficient time for delivery if goods are required to be available at a specific time.

#### 7. Returns

- 7.1 The Purchaser has the right to return the complete order purchased within 7 days of the date received. The Purchaser must send a notification in writing, fax or e-mail. The written notice must be sent within 7 days of receipt of the Goods. If so notified, the Company will refund the full purchase price of the order including the postage as long as the Goods are received unused, in their original undamaged packaging and in saleable condition. The Purchaser is responsible for returning the goods at his expense.
- 7.2 The Purchaser may return the purchased Goods within 14 days of the date received. If the time expired is over 7 days or if a part order is returned, the Company will refund the full price of the Goods but will not refund the delivery charge.
- 7.3 In event of cancellation, the Purchaser must return the goods to the company at the Purchasers expense. If the Purchaser does not return the goods the Company has the right to recover the Goods and to deduct the cost of recovering the Goods from the Purchaser.
- 7.4 It is the responsibility of the Purchaser to take 'reasonable care' of the Goods that have been received and the returned Goods must be unused, in the original packaging and in saleable condition. The Company reserves the right to charge for any Goods should the 14 day period be exceeded or if Goods are not returned in saleable condition.
- 7.5 On receipt of Goods returned in saleable condition the Company will refund the money within 30 days.
- 7.6 Goods that are made to order are non-returnable unless for faulty workmanship.

#### 8. Liability

8.1 Unless otherwise required by law (and then only to that extent) the Company shall not be liable for any loss or damage of any kind whatever, consequential or otherwise arising out of or due to or caused by any defect or deficiencies in any of the Goods.

# Thank you for purchasing from Canday Medical Limited www.2ToneTrainer.com